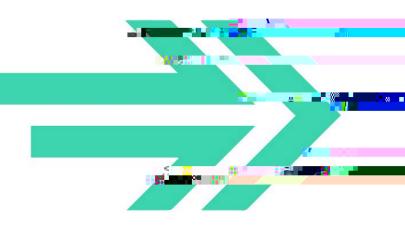


QA HIGHEREDUCATION COMPLAINTS POLICY





iii. Review by a University Partner

If a student is dissatisfied with the outcome of the formal complaint and is registered on a programme validated by a partner university, they can request a review by the relevant University Partner. Each University has its own policy for complaints. Details on how to do this can be provided by the QAHE



Document version	Last updated	Updated by	Date of next review
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		Assurance	
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		Assurance	